

## **Immediate Opportunity – Direct Hire, Remote/Work from Home Customer Service Call Center Specialist**

### **Support the San Diego County COVID-19 Response**

**Pay: \$16.00/hour**

Location: San Diego (Work from Home/Remote)

Schedule: Monday-Friday / 8am-5pm flexibility may be required after 90 days

This position requires a creative intellectual with critical thinking skills and a desire to help those in need.

- Support COVID-19 response for public inquiries regarding prevention testing tracing and treatment.
- Navigate multiple sources of information and provide most up-to-date information with confidence.
- Ability to support call needs with changing information and updates at COVID-19 response efforts advance.
- Perform in-depth screening for community programs for the purpose of educating navigating and connecting clients with needed services

#### **Qualifications**

- 2 years experience working directly with non-profit, community-based health or call center/customer service environment
- Ability to think critically, solve problems, and effectively assist clients in difficult situations
- Excellent verbal, written and interpersonal communication skills
- High level of proficiency in web-based systems, Microsoft Office, and other Client Record Management systems
- Bilingual English/Spanish is highly desirable



**Manpower San Diego**  
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**Email your resume to:**  
**[remotejobs@manpowerwest.com](mailto:remotejobs@manpowerwest.com)**